

# MICT ADVISORY

## Official Manila International Container Terminal Partner Advisory

4/6/2020

ADVISORY NO. 2020-1139

To Our Valued Customers:

Although we saw an increase in the number of import pullouts last week, it was 45% less than what we regularly gate out on a weekly basis. The two graphs in the links below represent average gate out statistics of both dry and reefer units during the same period in 2019 against 2020:

### [A. Dry Containers](#)

### [B. Reefer Containers](#)

Overall utilization hasn't improved as dwell time for imports are up from an average of 5.5 days to 9 days. **It is imperative that all stakeholders make a strong push for import withdrawals these next four days as, historically, we see very few trucks over the Easter break.**

#### **Online Portals:**

We want to further reiterate that we have built-in redundancies in our payment facilities that allow you to transact from offsite. These payment portals ensure adherence to social distancing guidelines being implemented by the government. Also note that e-Official Receipts are now available in the system.

As of today, only 25% of transactions are done online which means that the vast majority are still fully reliant on face to face interaction. We urge you all to register and if you require assistance, please contact [customercare@ictsi.com](mailto:customercare@ictsi.com).

#### **E-Gate Passes:**

In line with the newly issued Joint Administrative Order on Processes for Expedited Release of Containers, we are able to issue E-Gate Passes to be presented upon entry and exit of the terminal. E-Gate Passes are also generated through the online payment portal after successful payment transactions. If you have a printed gate pass, you may also send a scanned copy to [customercare@ictsi.com](mailto:customercare@ictsi.com) in advance. Truck drivers will only need to provide the gate pass and container number information upon entry at the gates.

Many Thanks,

MICT Management

*NOTE: All links in this advisory shall be active for 7 days upon receipt of the email. Please download all relevant attachments immediately.*