

MICT ADVISORY

Official Manila International Container Terminal Partner Advisory

9/25/2020

ADVISORY NO. 2020-1282

To Our Valued MICT Customers:

In compliance with the [BOC-PPA-DTI-ARTA Joint Memorandum Circular no. 01 s. 2020](#) regarding mandatory online processing and payment of all cargo-related charges, we are again reminding all our port users that **beginning October 1, 2020, our MICT Billing Center will be ceasing its operations and 100% of our port payment transactions will be done through our ACTS Online Payment System.**

As we would like everyone to be ready and transition easily to our online system, we have prepared below instructional videos for you and your team's reference:

[How to Register in ACTS Online Payment](#)

[How to Use the ACTS Online - Import Payment](#)

[How to Use the ACTS Online - Export Payment](#)

Again, **please do register NOW** if you have not done so yet in order to avoid any inconveniences and disruptions to your business by October 1.

We are also **highly recommending that you register NOW to the Online Banking Portal of our partner banks (Unionbank, BDO, UCPB and Metrobank) and enroll it to our ACTS Online Payment System.** Through the Online Banking payment mode, customers will be enjoying a more seamless payment transaction in our ACTS Online. To learn more about the benefits of Online Banking, kindly click on this link: [Online Banking vs ADR](#)

To also help you with the enrollment, please see below list of contact person/s that will help you with your preferred bank:

UBP

Leo Tumlos – ljotumlos@unionbankph.com

BDO

Yvette Tuason – tuason.yvetteadrienne@bdo.com.ph

Marjorie Vizmanos – vizmanos.marjorie@bdo.com.ph

UCPB

Maricris Ramos – maramos@ucpb.com

Metrobank

Brenda del Rosario – brenda.delrosario@metrobank.com.ph

Nikko Pineda – nicolo.pineda@metrobank.com.ph

Our Customer Care Team will also be very glad to assist for any concerns and questions with regards to ACTS Online Payment. **Feel free to reach out to the team 24/7 team through customercare@ictsi.com.**

Many thanks,

MICT Management