International Container Terminal Services, Inc.

BOC EXAMINATION ONLINE VIEWING

BOC EXAMINATION OVERVIEW: DRY AND REEFER CARGO

International Container Terminal Services, Inc.

Connectivity and Dashboard for Reefer DEA

- ✓ Enable to track real-time movements of trucks inside the yard
- ✓ Enable BOC to immediately lift holds for Xray and Reefer, online transmission of documents

BOC Scheduling System for Dry Cargo Examination

- ✓ Provide schedule and booking allotments to serve examination requests
- ✓ Empower BOC personnel to nominate containers with payment for service execution
- ✓ Monitor status of container
- ✓ Generate daily and monthly reports

Online Viewing for Brokers (Reefer and Dry)

- ✓ Allow real-time viewing of cargo examination to brokers wherever possible, to limit foot traffic in the designated area of examination
- ✓ Front and rear cameras in all bays of CFS area to accommodate any type of examination

PROCESS FLOW: DRY CARGO EXAMINATION

International Container Terminal Services, Inc.

1	**BOC Nomination of Cargo Examination**	• Customer will be notified via email on the container nominated for examination • Notification will be sent to the email address registered in ACTS
2	**Payment of Examination Charges**	• Broker/Consignee will settle examination charges via ACTS Online • Payments will be issued an Electronic Official Receipt
3	**Schedule of Cargo Examination**	• BOC to schedule nominated and paid cargo for examination • Schedule will be sent to the customer via email. Link for online viewing will be included in the email notification.
4	**Container Positioning at CFS**	• Container will be transferred from yard to CFS and positioned at a bay • Once container is positioned at the bay, OTP will be sent to customer via text/email.
5	**Cargo Examination**	• Customer shall log in once using container number and OTP • Session will automatically end and customer will be logged out once examination is finished.

PROCESS FLOW: REEFER CARGO EXAMINATION

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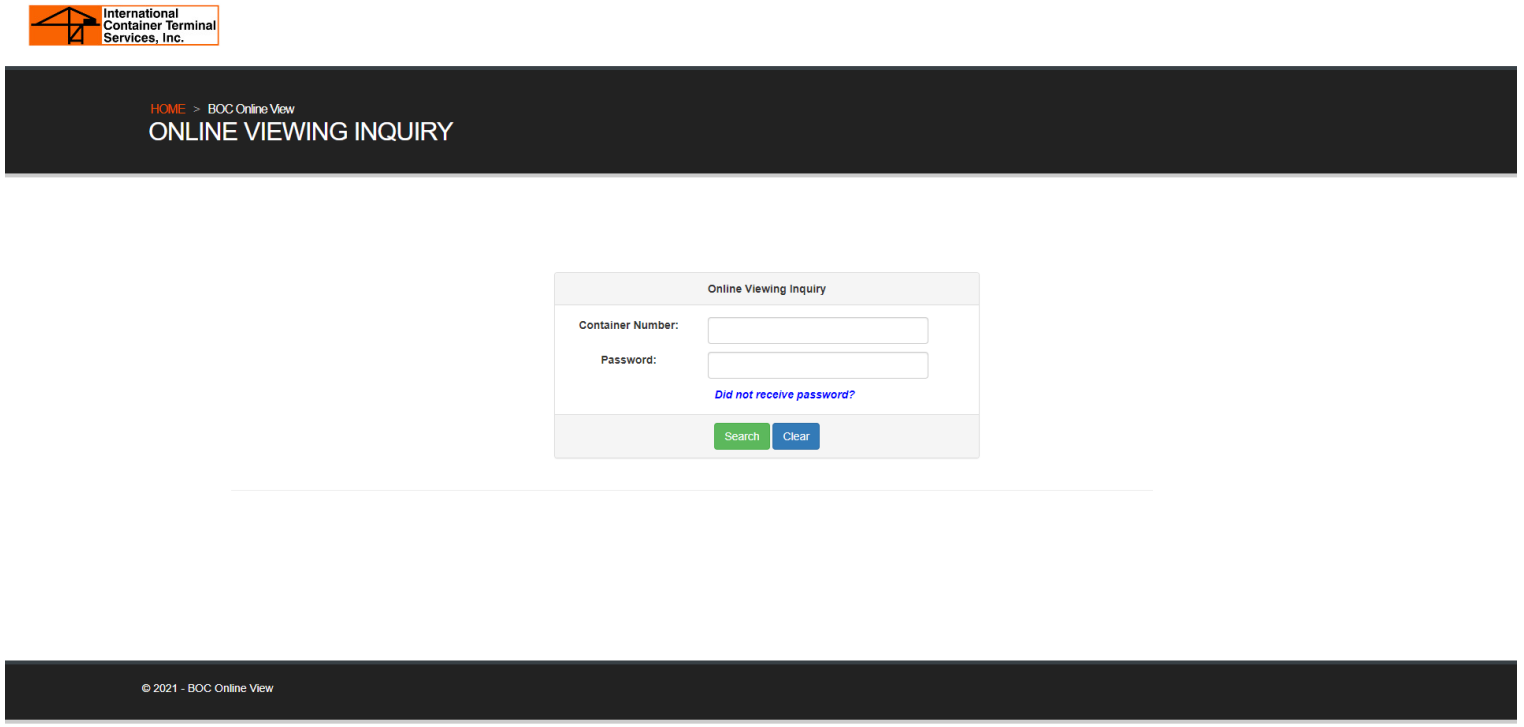
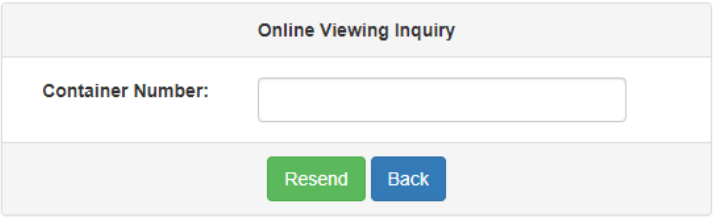
1	**Customs Processing & Releasing**	• Broker/Consignee shall process customs clearance, settle shipping line charges and port charges • Broker/Consignee shall place TABS booking for container pull out
2	**Cargo Delivery**	• Truck arrives at the terminal for container delivery • Once container is mounted onto truck, the broker/consignee the link for online viewing will be sent to the email registered in ACTS
3	**Truck Arrival at CFS**	• Truck should go to the CFS area for reefer examination • OTP will be sent to broker/customer once truck is positioned at bay
4	**Reefer Cargo Examination**	• Customer shall log in using container number and OTP • Session will automatically end and customer will be logged out once examination is finished.
5	**Truck Departure from Terminal**	• Truck shall wait at designated area and wait for REEFER_DEA hold to be lifted before exiting the terminal

BOC EXAMINATION ONLINE VIEWING: LOG IN PAGE

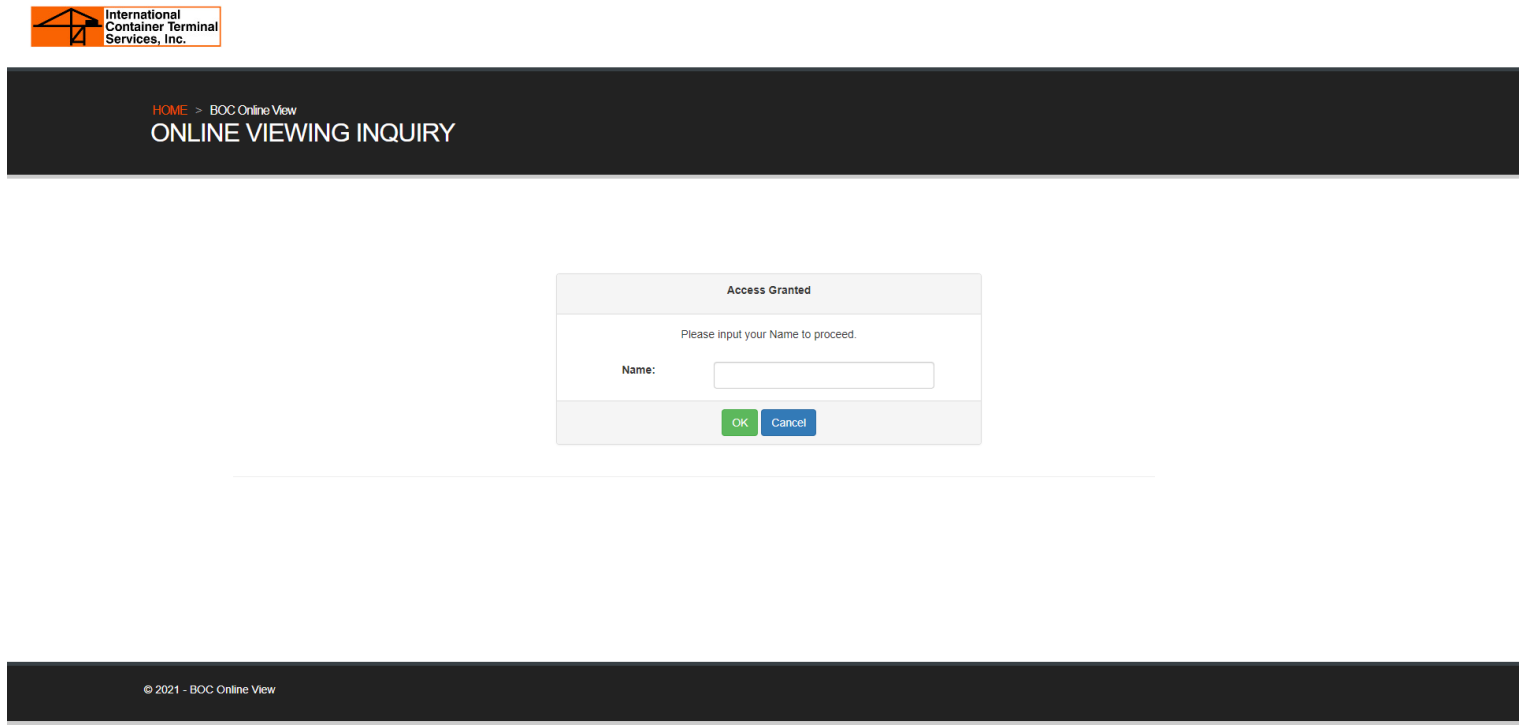


1. Log in using the container number and the OTP (Password)
2. OTP will be sent to the mobile number/email address registered in ACTS.
3. In case OTP was not received, you may click the link and key in the container number to request to resend the OTP.



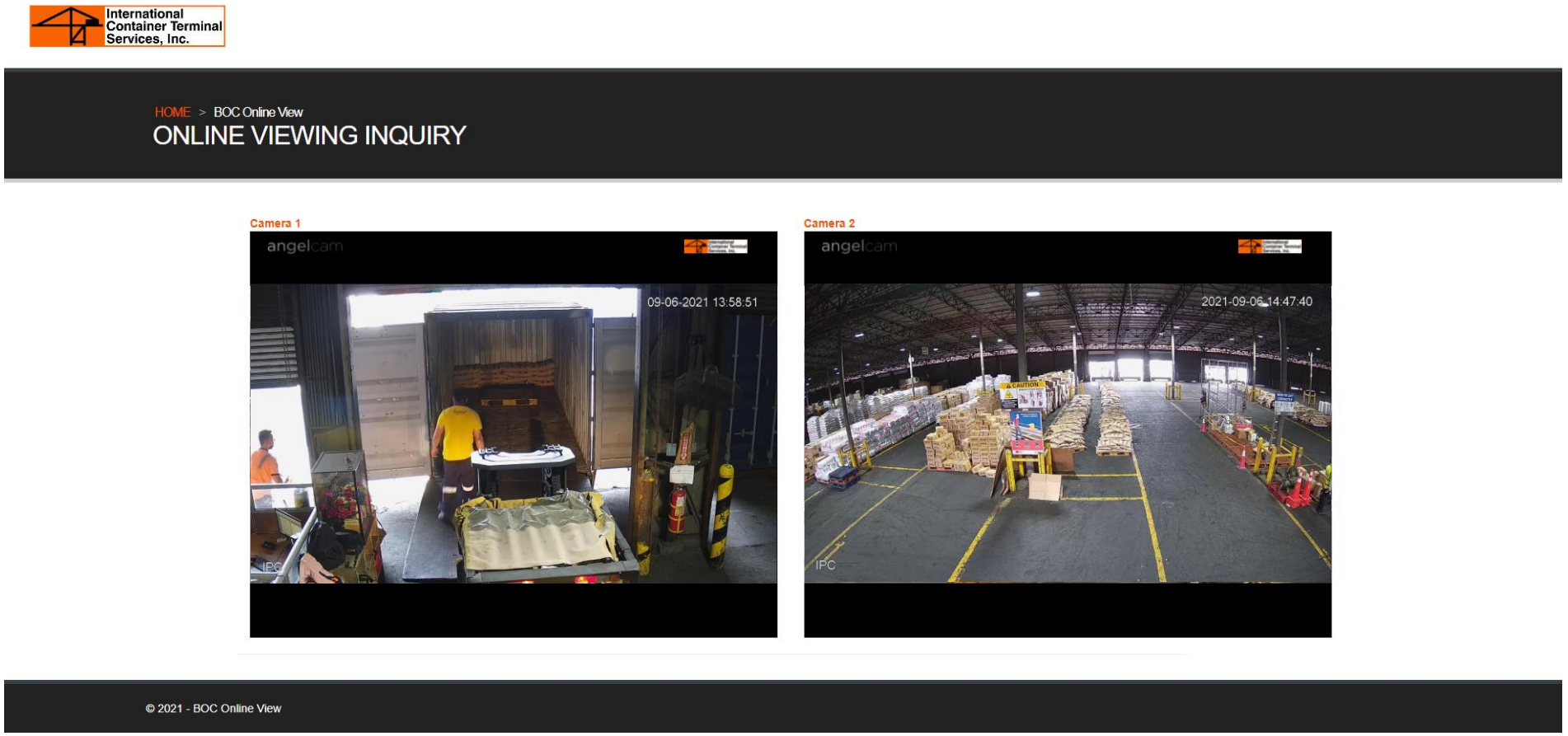
4. Click search to proceed to the next page.

BOC EXAMINATION ONLINE VIEWING: LOG IN PAGE



1. Input the name of the person who is going to access the online viewing.
2. Click OK to proceed to the next page.

BOC EXAMINATION ONLINE VIEWING: SAMPLE VIDEO



- Dry Examination: container view and warehouse view
- Reefer Examination: container view only
- Session will automatically end once examination is done.

BOC EXAMINATION ONLINE VIEWING: FAQ

International Container Terminal Services, Inc.

❑ What are the requirements for online viewing?

- Broker/Customer should have a Computer/Laptop/Mobile Phone/Tablet and a stable internet connection to be able to view the cargo examination online.
- **Contact details (mobile number and email) registered in ACTS should be updated.**

❑ What are we going to see in the online viewing?

- For dry cargo examination, the bays are installed with front and rear cameras. Front cameras are directed towards the container where you can see the unloading of cargo. Rear cameras are directed towards the warehouse area where the unloaded cargoes are placed for examination.
- For reefer cargo examination, the bays are installed with front cameras directed towards the container.

❑ How many can login/view the cargo examination?

- Multiple log in is allowed up to maximum of 3. The OTP will be sent only to the registered number/email in ACTS. The recipient of OTP can share it to colleagues/customers who may wish to view the examination.

❑ Can broker/consignee request to physically view cargo examination?

- No. We will only allow brokers/representatives to enter the examination area for alerted containers that BOC will require physical presence of brokers. Customer/Broker can waive his/her right for physical presence should he/she wish to view to examination online.

❑ Will the examination push through even if broker/consignee is not able to log in and view online?

- Yes. There will be a waiting time of 5 minutes after sending of OTP to give time to broker to log in. After which, the examiner and other relevant government agencies may start with the cargo examination proper.

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THANK YOU!