

### BENEFITS OF USING ACTS E-ADR FACILITY



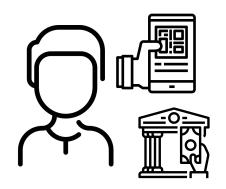
ACTS E-ADR FACILITY via UNIONBANK BILLS PAYMENT FACILITY	ICTSI ADR (WEB APP PORTAL)
24/7 availability of e-ADR processing and issuance	24/7 availability for the submission of proof of deposit only
No longer requires manual confirmation from ICTSI Billing and Cash teams	Requires manual confirmation from ICTSI Billing and Cash team which is only available during their operating hours of Monday to Friday, 8AM to 5PM
Eliminates cancellation of the ADR issuance, as E-ADR now auto-validates the encoded amount/TIN/customer name in the system before completing the issuance	ADR issuance is cancelled, post-submission, when encoded amount/TIN/customer name is incorrect

\*E-ADR is a facility currently available for UnionBank (UBP) clients only that transact via online business portal or mobile app. Over-the-counter UBP transactions are not yet included. For inquiries on how to set up a UBP account, please contact Leo Joe "Boom" Tumlos thru 09088150272/09178247523 and ljotumlos@unionbankph.com.

### **E-ADR Process**



## Step 1



Customer makes a deposit transaction through either of the following UnionBank Payment Channels:

- 1.1 Online Business Banking (The Portal)
- 1.2 UB Online/Mobile App

## Step 2



After a successful deposit transaction, Customer proceeds to validation of deposit using his **ACTS**Online account to generate e-ADR.

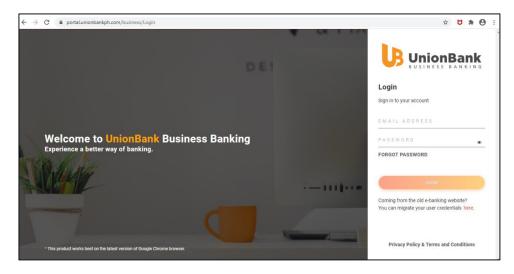
# 1.1

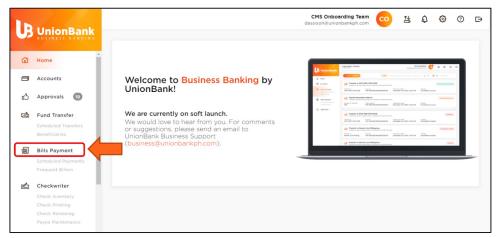
Deposit via UnionBank Business Banking (The Portal)



Log on to <a href="https://business.unionbankph.com/login">https://business.unionbankph.com/login</a>.

Select "BILLS PAYMENT" from the menu.

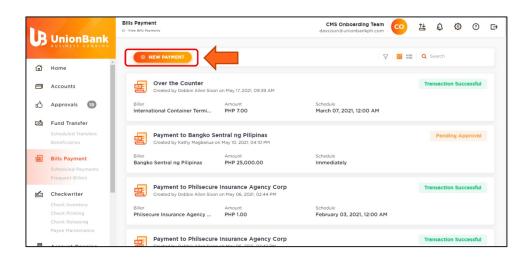


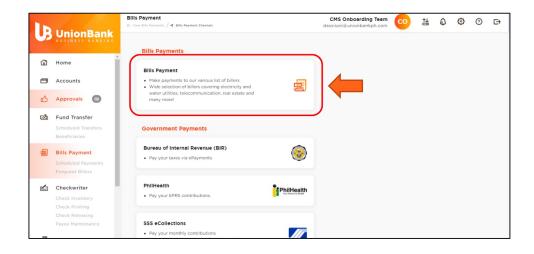




Select "NEW PAYMENT".

Select "BILLS PAYMENTS".

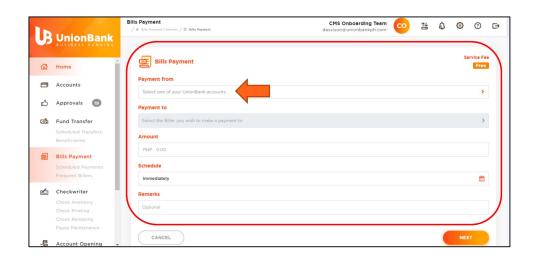


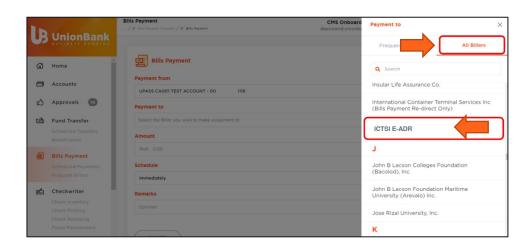




Select one of your UnionBank Account.

 Under "Payment To", search and select "ICTSI E-ADR" from the list.



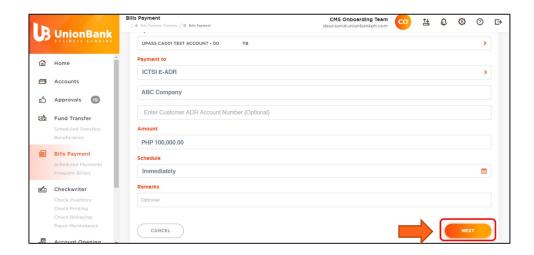




- Input the required reference details:
  - Company Name / Payor Name (required)
  - ADR Account Number (optional)
  - Amount (required)
  - Schedule (required)
  - Remarks (optional)

 Once necessary fields has been filled out, proceed by clicking the NEXT button.

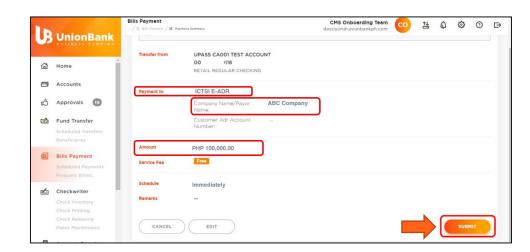


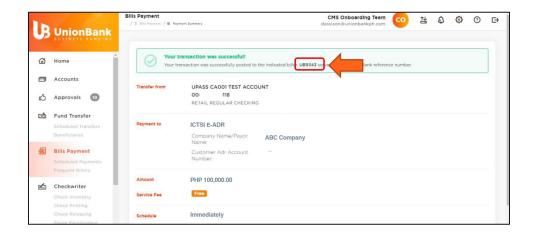




Review the transaction then click the SUBMIT button.

 After successful payment, take note of the UnionBank reference number.





# 1.2

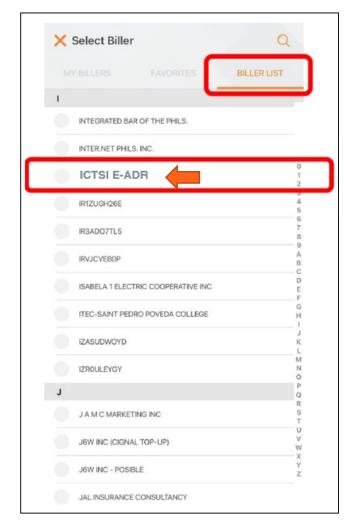
**Deposit via UB Online and Mobile App** 



Login to your UB
 Online or Mobile
 App and select "PAY BILLS".



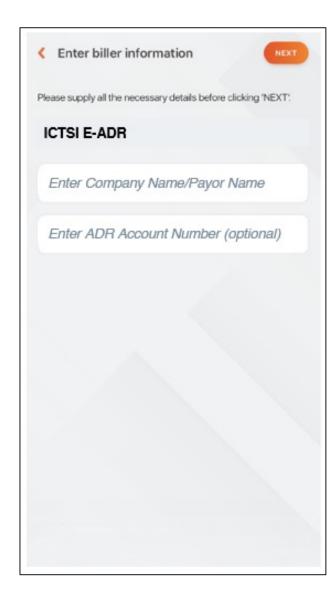
 Under "Biller List", search and select "ICTSI E-ADR" from the list.





- Input the required biller information:
  - Company Name / Payor Name (required)
  - ADR Account Number (optional)

then click **NEXT**.

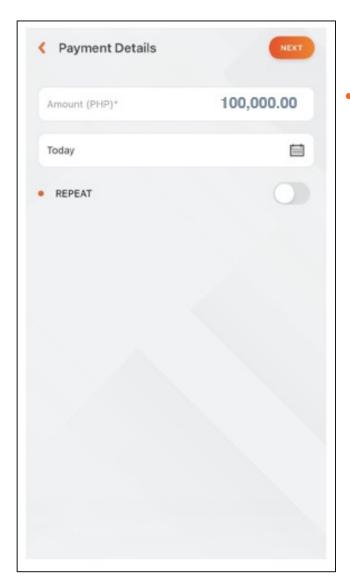


Select one of your UnionBank Account.

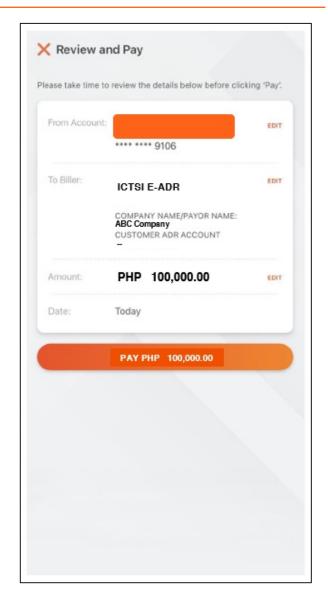




 Enter amount of deposit, then click NEXT.



Review the transaction then click the PAY button.

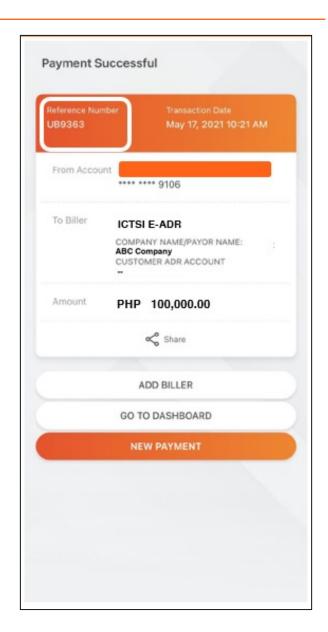




 Enter the One-Time Password (OTP) for verification.



 After successful payment, take note of the UnionBank reference number.



# 2.0

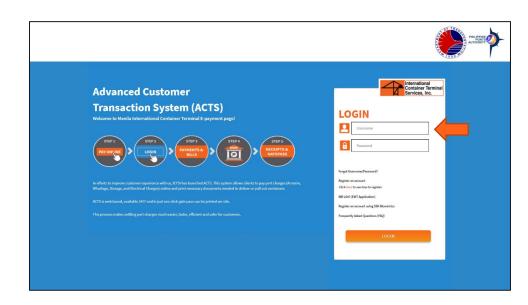
**Issuance of E-ADR thru ACTS Online** 

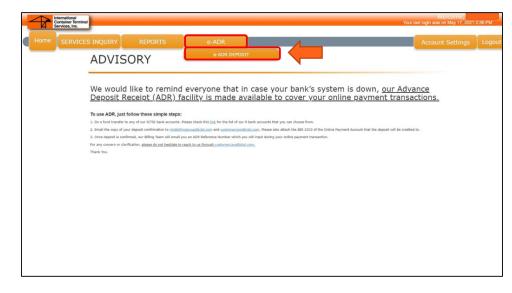
#### Issuance of E-ADR thru ACTS Online



Login to <a href="https://acts.ictsi.com">https://acts.ictsi.com</a>.

Go to "e-ADR" menu and select "e-ADR Deposit".



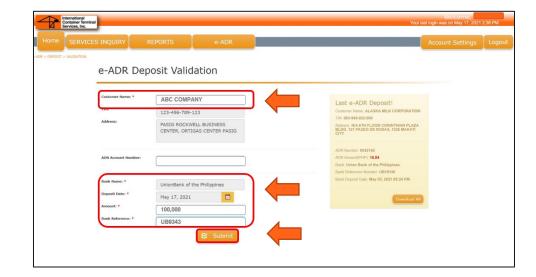


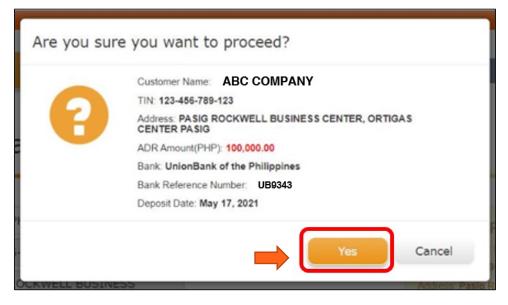
#### Issuance of E-ADR thru ACTS Online



- Enter the following details, then click SUBMIT.
  - Customer Name (to whom you will issue the e-ADR)
  - Bank Name (beneficiary bank; UBP)
  - Deposit Date
  - Deposit Amount
  - Bank Reference (refer to bank confirmation)

 Review and validate deposit transaction details, then click YES.





#### Issuance of E-ADR thru ACTS Online



 System will validate the deposit transaction. Wait for successful processing and click DOWNLOAD AR to generate e-ADR.

 A copy of E-ADR will be automatically generated and downloaded into your compute.

