

23 March 2023

## MICT ADVISORY



### Dear Valued Truckers,

To avoid having your truck reverse during their gate out process, please be reminded to ensure that any X-ray, DEA, and/or BOC hold, if there are any, are already lifted before proceeding for exit. We also highly encourage everyone to make sure that storage and reefer charges are paid and valid until the expected day of pull out as lack of updated payment results in truck reversal during your exit as well.

Please note that the reversals upon gate out affect the gate out time of other trucks who have ensured complete requirements for their terminal exit. We would highly appreciate everyone's cooperation to lessen these increasing scenarios at our exit gate.

Kindly share with your team for everyone's proper guidance.

Thank you,  
**MICT Management**

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### Sa Aming Mga Valued Truckers,

Upang maiwasan ang pag-atras ng iyong trak sa gate-out process nito, aming pinapa-alalahanan na tiyaking ang anumang X-ray, DEA, at/o BOC hold, kung mayroon man, ay na-i-lift na bago magpatuloy sa paglabas ng terminal. Lubos din naming hinihikayat ang lahat na tiyakin na ang mga storage at reefer charges ay bayad at balido hanggang sa inaasahang araw ng pag-pull out. Ang hindi updated na bayad ay nagreresulta rin sa pag-atras ng trak na papalabas.

Mangyaring mapa-alalahanan na ang mga pag-atras ng trak sa gate-out ay nakakaapekto ng husto sa oras ng paglabas ng ibang trak na tiniyak na kumpleto ang kanilang mga requirement sa kanilang paglabas sa terminal. Lubos naming pinahahalagahan ang kooperasyon ng lahat upang mabawasan ang pagtaas ng dami ng mga insidenteng katulad nito sa aming exit gate.

Pakibahagi rin sa inyong team para sa tamang gabay ng lahat.

Thank you,  
**MICT Management**

For questions and concerns, please contact [customercare@ictsi.com](mailto:customercare@ictsi.com).

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