MICT ADVISORY

Official Manila International Container Terminal Partner Advisory

International Container Terminal Services, Inc.

1 DAY TO GO

BEFORE THE DEACTIVATION OF MANUAL ADR ON FEBRUARY 15

Dear Valued Customers,

Please be advised that the transition to **e-ADR** from manual ADR will be **TOMORROW**.

We highly encourage everyone to plan ahead in order to avoid disruptions on your transactions.

Below are the benefits of using the ACTS e-ADR facilities:

24/7 AVAILABILITY of e-ADR processing and automated issuance

TAKES ONLY **10 MINUTES** OR LESS from start to finish

Can be done in 2 steps:
1. Customer transacts via any BDO or UBP Bills Payment Channels.
2. Customer receives a system-generated e-ADR via email or when logging in to their ACTS account.

Kindly share with your team for proper guidance. Please do not hesitate to send your inquiries or clarifications to **customercare@ictsi.com**.

Thank you,
MICT Management

For questions and concerns, please contact **customercare@ictsi.com**.

Please see below link to access the FAQs on the transition to e-ADR from manual ADR:
FAQS - TRANSITIONING TO E-ADR FROM MANUAL ADR

Likewise, below are User Guides to help you and your team get familiarized with using these e-ADR facilities:
ICTSI ACTS e-ADR - BDO User Guide: OTC, POB & BOB
ICTSI ACTS e-ADR - UBP User Guide: POB

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Provisions under Terminal Services-Standard Trading Conditions-Manila International Container Terminal (MICT) are referred to in so far as applicable.

Copy of the Standard Trading Conditions can be viewed at https://mict.com.ph/terms-conditions or available upon request.