



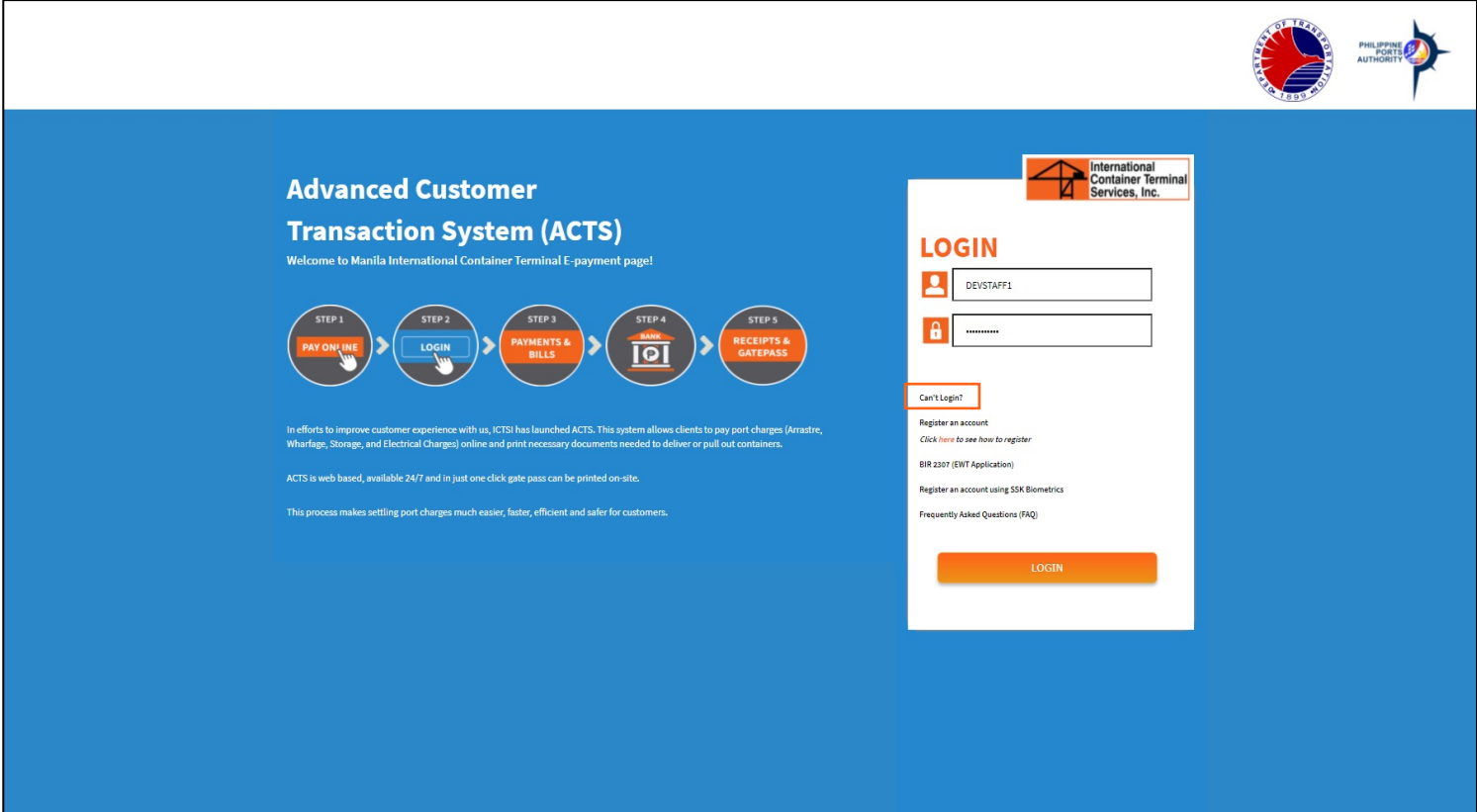
International
Container Terminal
Services, Inc.

ACTS ONLINE PAYMENT

Account Reactivation

STEP 1: CLICK CAN'T LOGIN

- Go to <https://acts.ictsi.com/>.
- If account is deactivated or you've reached the limit of log in attempts (i.e. account is locked), click **Can't Login**.



Advanced Customer Transaction System (ACTS)
Welcome to Manila International Container Terminal E-payment page!

STEP 1: PAY ONLINE → STEP 2: LOGIN → STEP 3: PAYMENTS & BILLS → STEP 4: IOT → STEP 5: RECEIPTS & GATEPASS

In efforts to improve customer experience with us, ICTSI has launched ACTS. This system allows clients to pay port charges (Armastr, Wharfage, Storage, and Electrical Charges) online and print necessary documents needed to deliver or pull out containers.

ACTS is web based, available 24/7 and in just one click gate pass can be printed on-site.

This process makes settling port charges much easier, faster, efficient and safer for customers.

LOGIN

DEVSTAFF1

Can't Login?

Register an account
Click here to see how to register

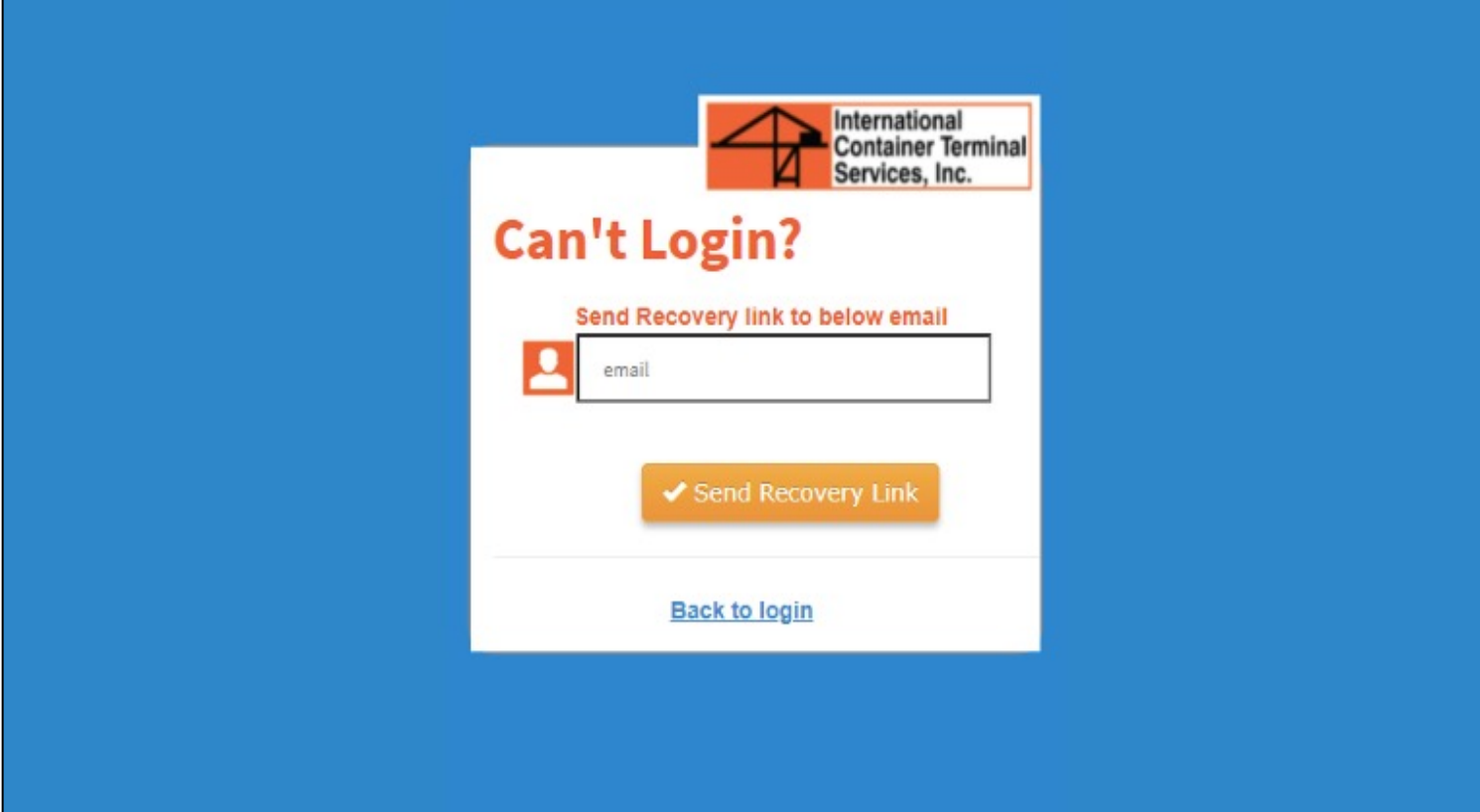
BIR 2307 (EWT Application)
Register an account using SSK Biometrics

Frequently Asked Questions (FAQ)

LOGIN

STEP 2: ENTER VALID EMAIL ADDRESS

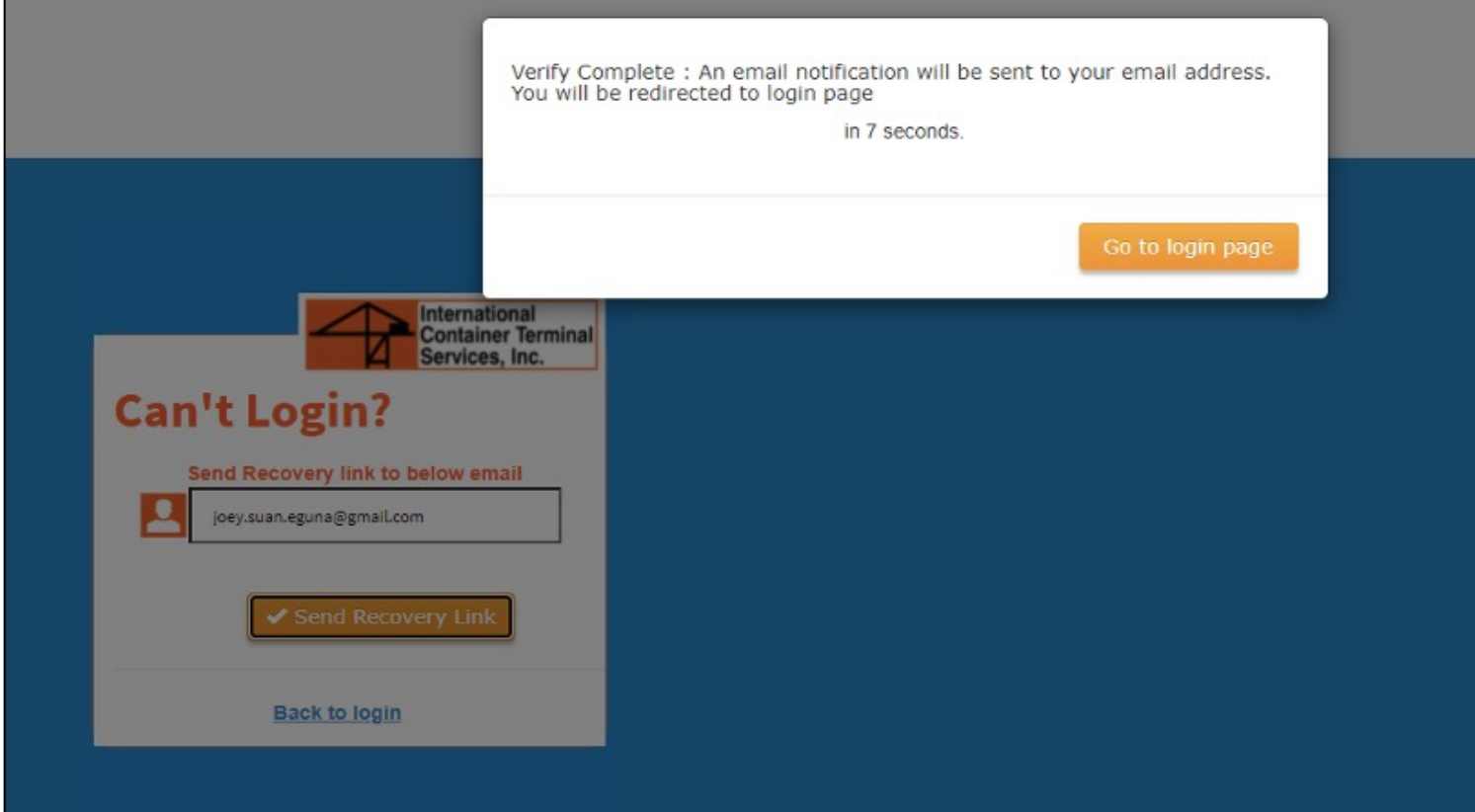
- **Enter a valid email address.**
 - This should be the email address registered with ACTS.
- **Click [Send Recovery Link](#).**



The screenshot shows a white recovery form centered on a blue background. At the top right of the form is the International Container Terminal Services, Inc. logo. Below the logo, the heading "Can't Login?" is displayed in a large, bold, orange font. Underneath the heading, the text "Send Recovery link to below email" is shown in a smaller orange font. To the left of a text input field is a small orange icon of a person. The input field contains the placeholder text "email". Below the input field is a large orange button with a white checkmark icon and the text "Send Recovery Link". At the bottom of the form, there is a blue link that says "Back to login".

VERIFICATION COMPLETED

- If email address is valid, an email notification will be sent to your registered email address.

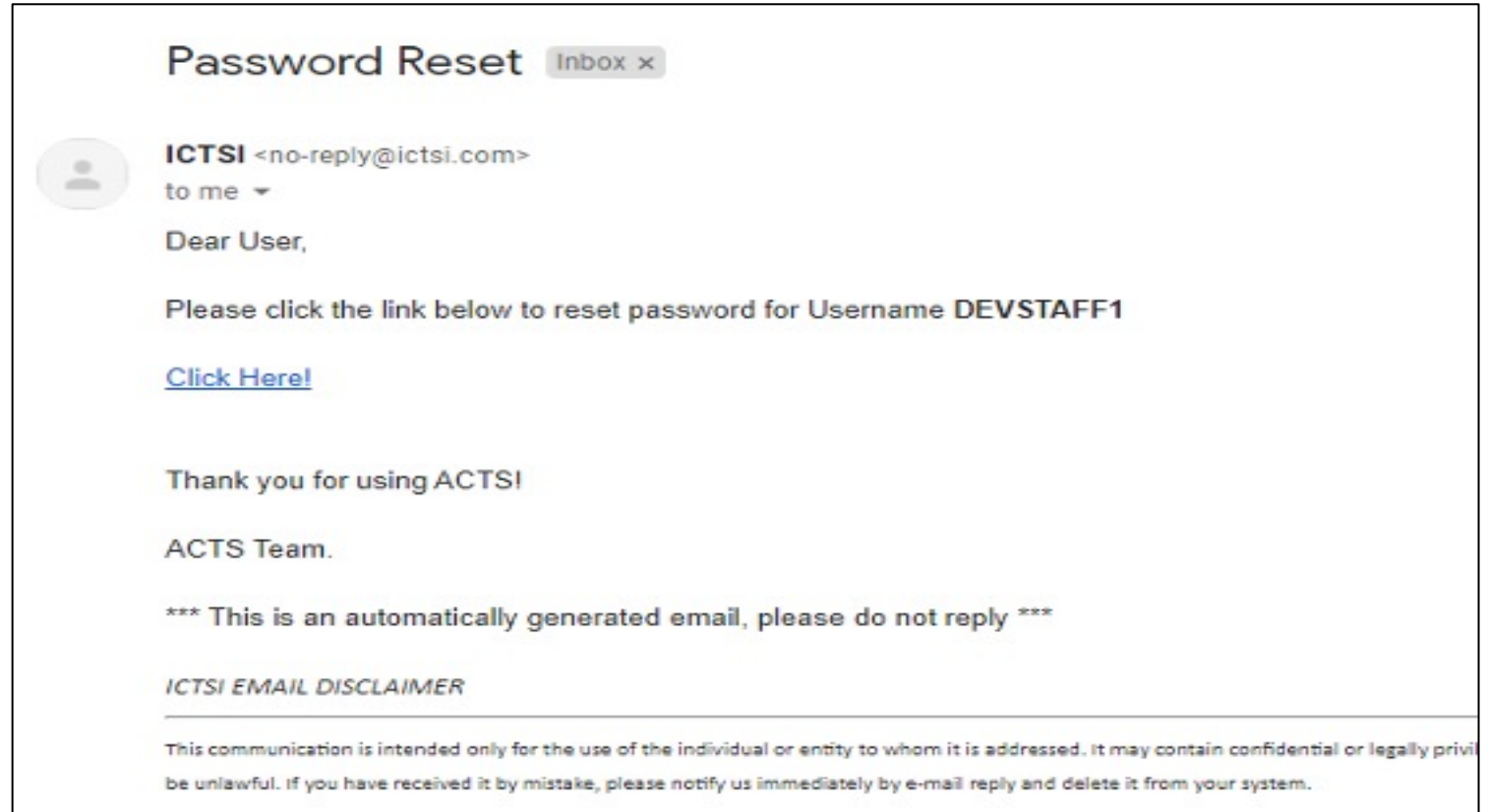


The screenshot displays the International Container Terminal Services, Inc. login interface. A white notification box at the top right states: "Verify Complete : An email notification will be sent to your email address. You will be redirected to login page in 7 seconds." Below this, a "Go to login page" button is visible. The main content area shows a "Can't Login?" recovery form with the following elements:

- International Container Terminal Services, Inc. logo and name.
- Section title: "Can't Login?"
- Instruction: "Send Recovery link to below email"
- Email input field containing "joey.suan.eguna@gmail.com"
- "Send Recovery Link" button with a checkmark icon.
- "Back to login" link.

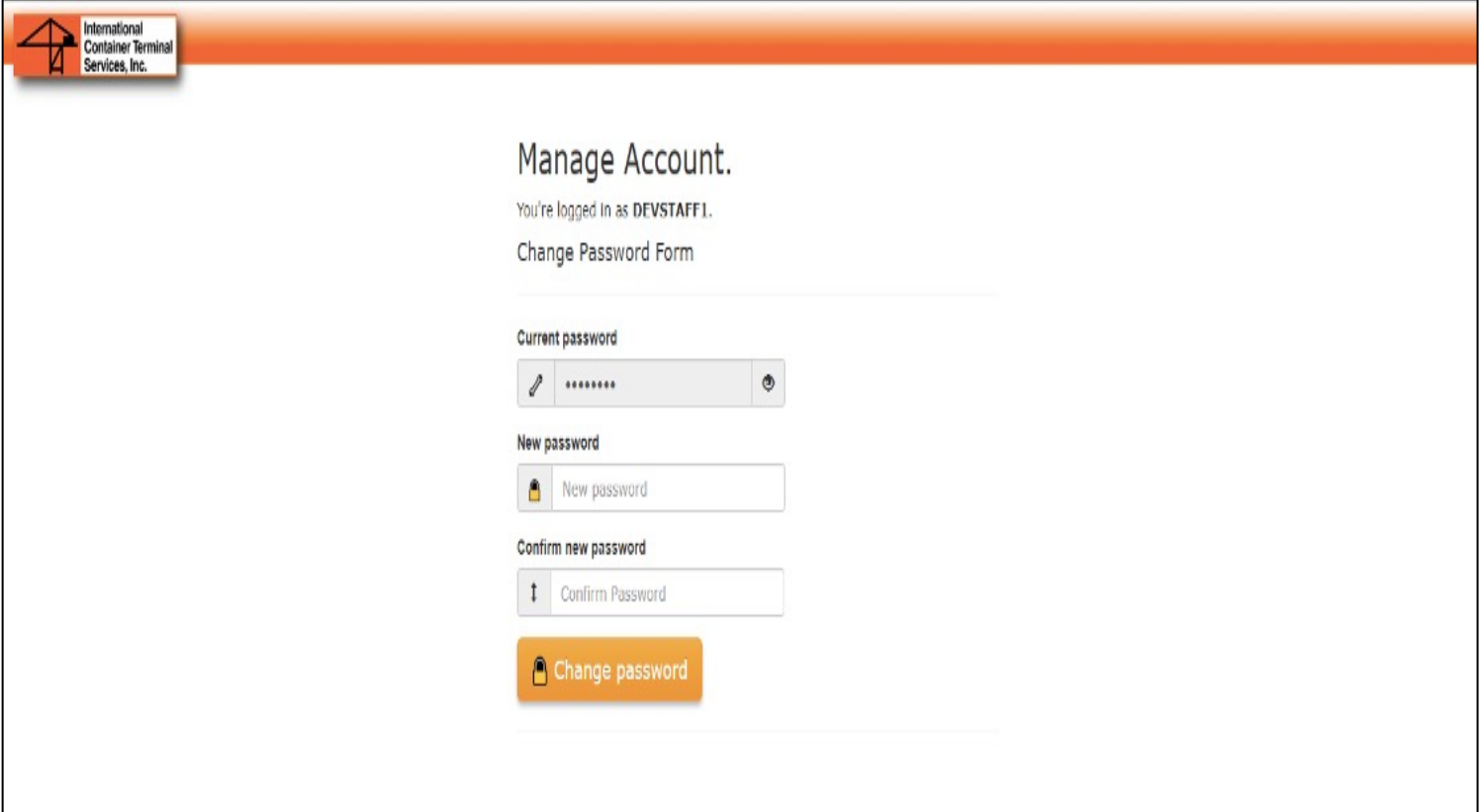
STEP 3: RESET PASSWORD

- An auto-generated email reply will be received from no-reply@ictsi.com.
- To reset password, click [Click Here](#).



STEP 4: CHANGE PASSWORD

- **Input the following:**
 - Current password
 - New password
 - Confirm new password
- **Click Change Password.**
 - Note that an old password cannot be reused
 - Make sure to enter a unique password



International
Container Terminal
Services, Inc.

Manage Account.

You're logged in as DEVSTAFF1.

Change Password Form

Current password

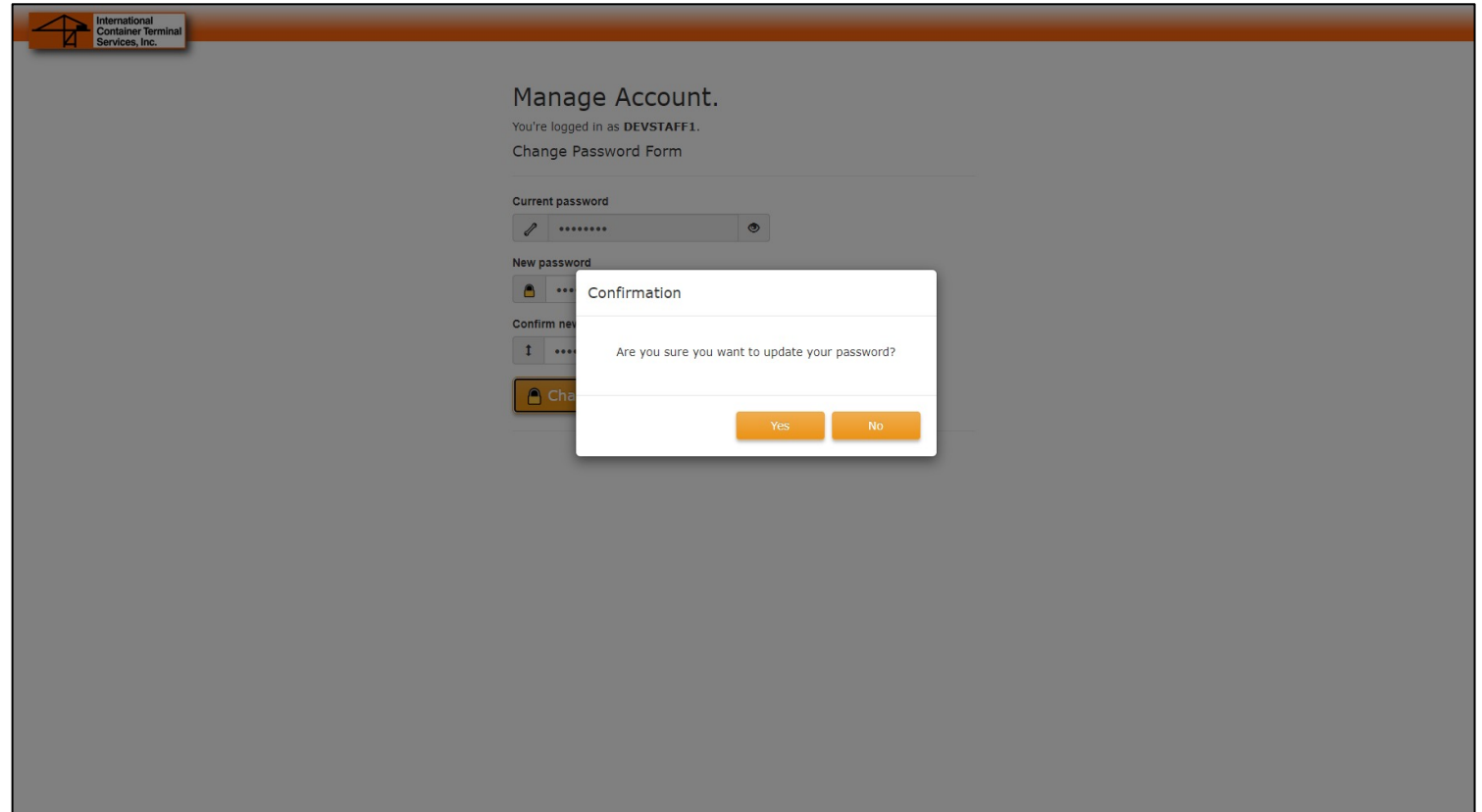
New password

Confirm new password

Change password

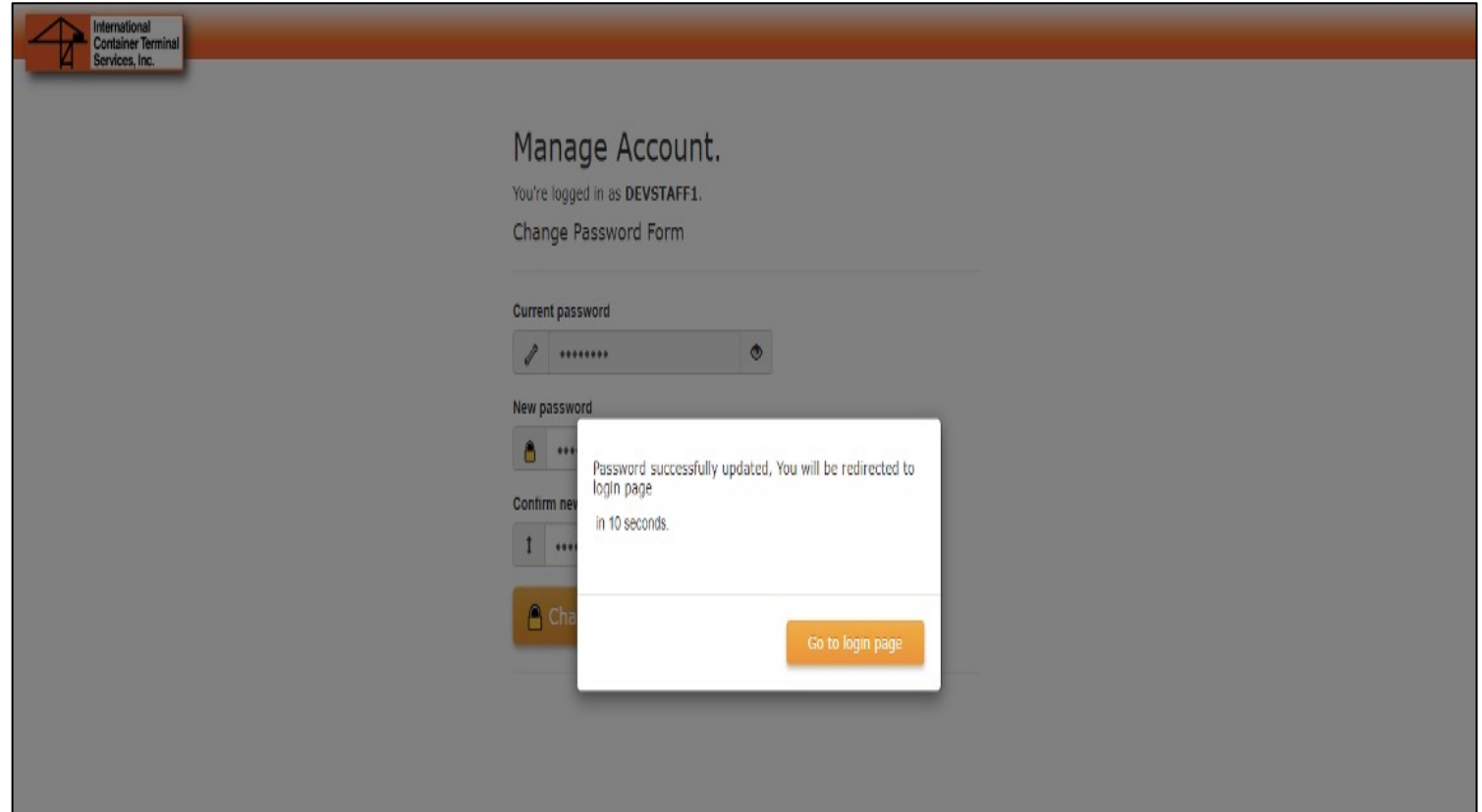
STEP 5: CONFIRMATION

- Once you have entered a unique password, a confirmation message will pop up.
- Click **YES** to proceed.



SUCCESSFUL TRANSACTION

- **If confirmation is successful, another pop-up message will appear to inform you that password is successfully updated.**
- **Proceed to log in using the updated password.**





Thank you