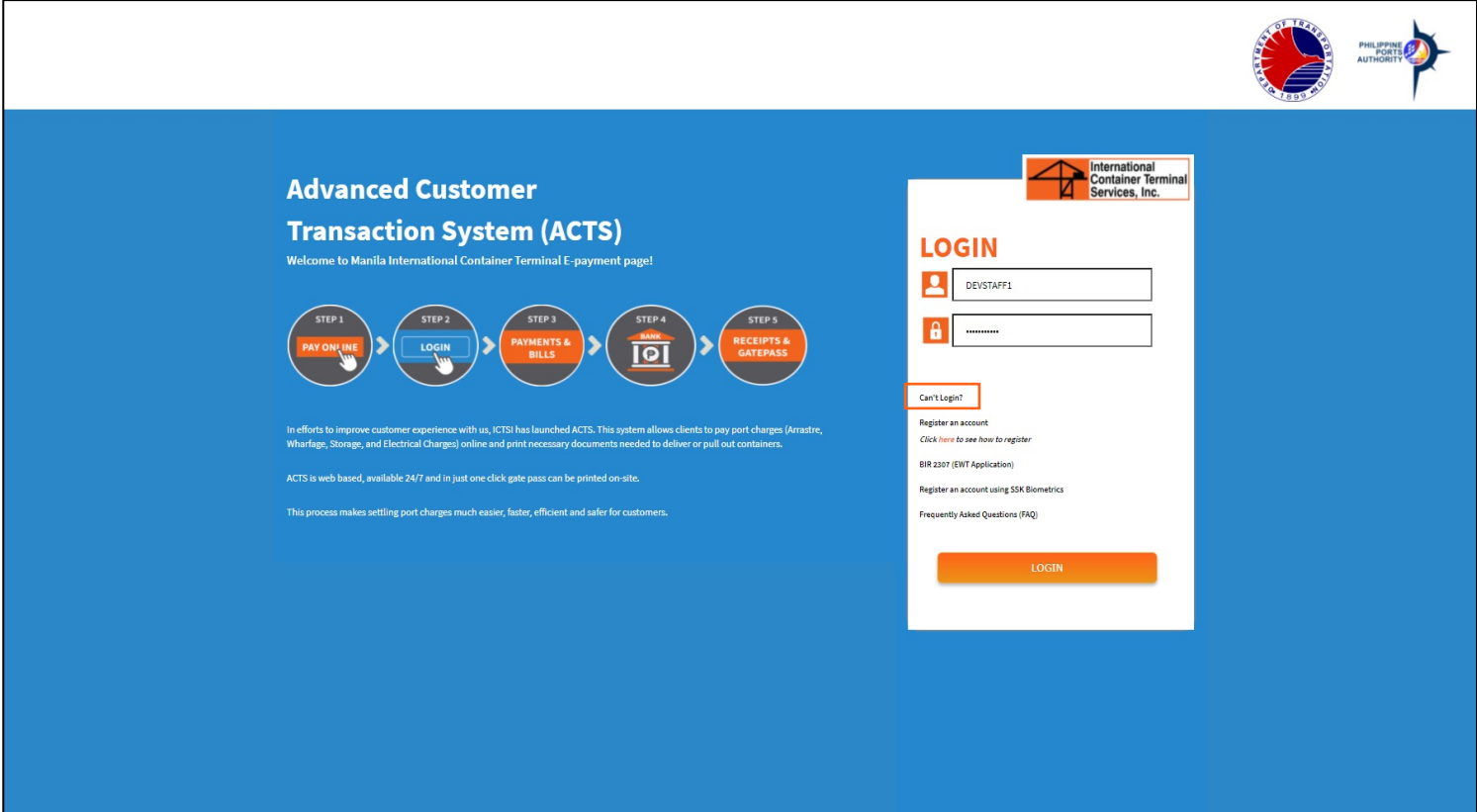International Container Terminal Services, Inc.

ACTS ONLINE PAYMENT
Account Reactivation

STEP 1: CLICK CAN'T LOGIN

- Go to https://acts.ictsi.com/.

- If account is deactivated or you've reached the limit of log in attempts (i.e. account is locked), click Can't Login.

STEP 2: ENTER VALID EMAIL ADDRESS

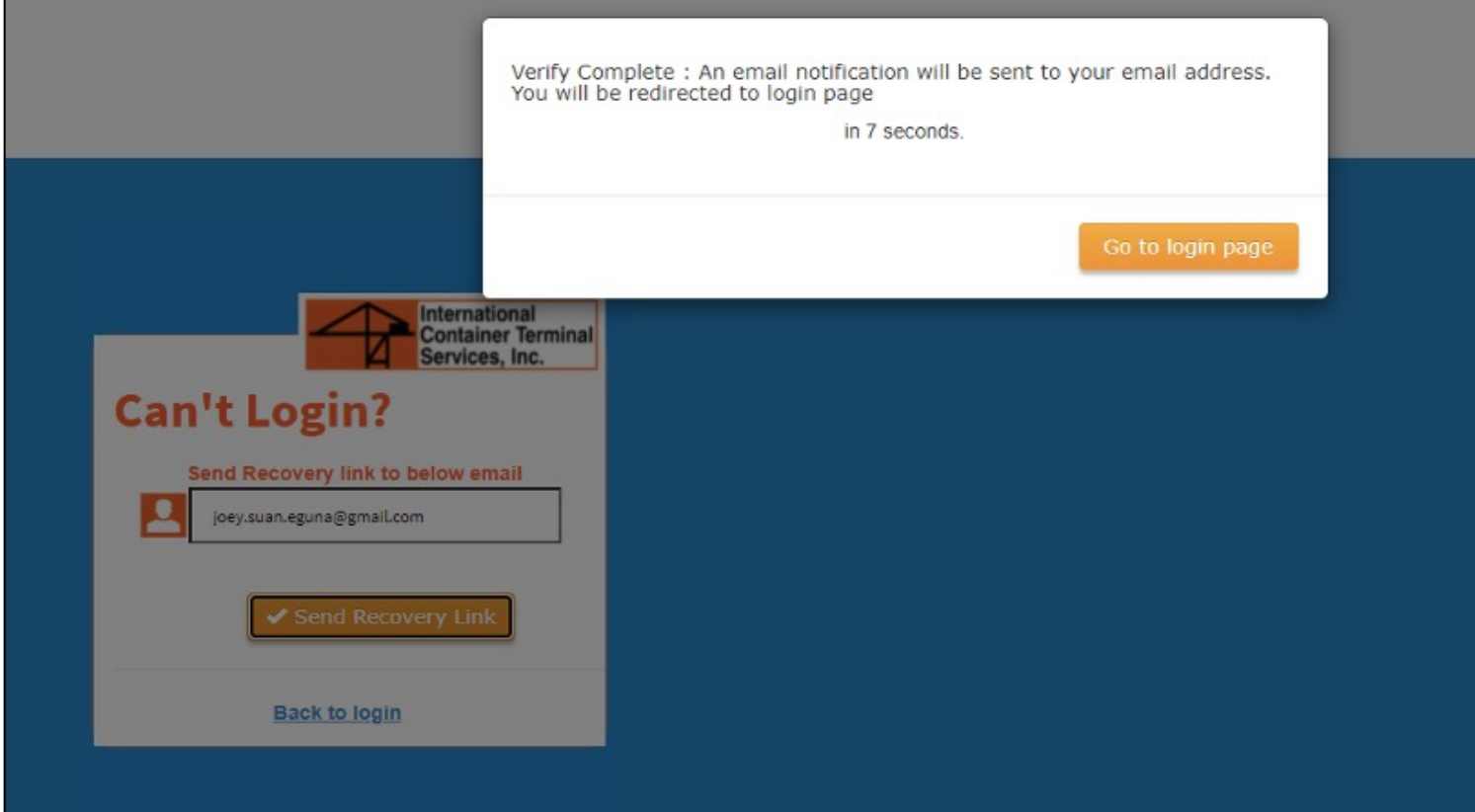- **Enter a valid email address.**
  - This should be the email address registered with ACTS.

- **Click Send Recovery Link.**

VERIFICATION COMPLETED

- **If email address is valid, an email notification will be sent to your registered email address.**

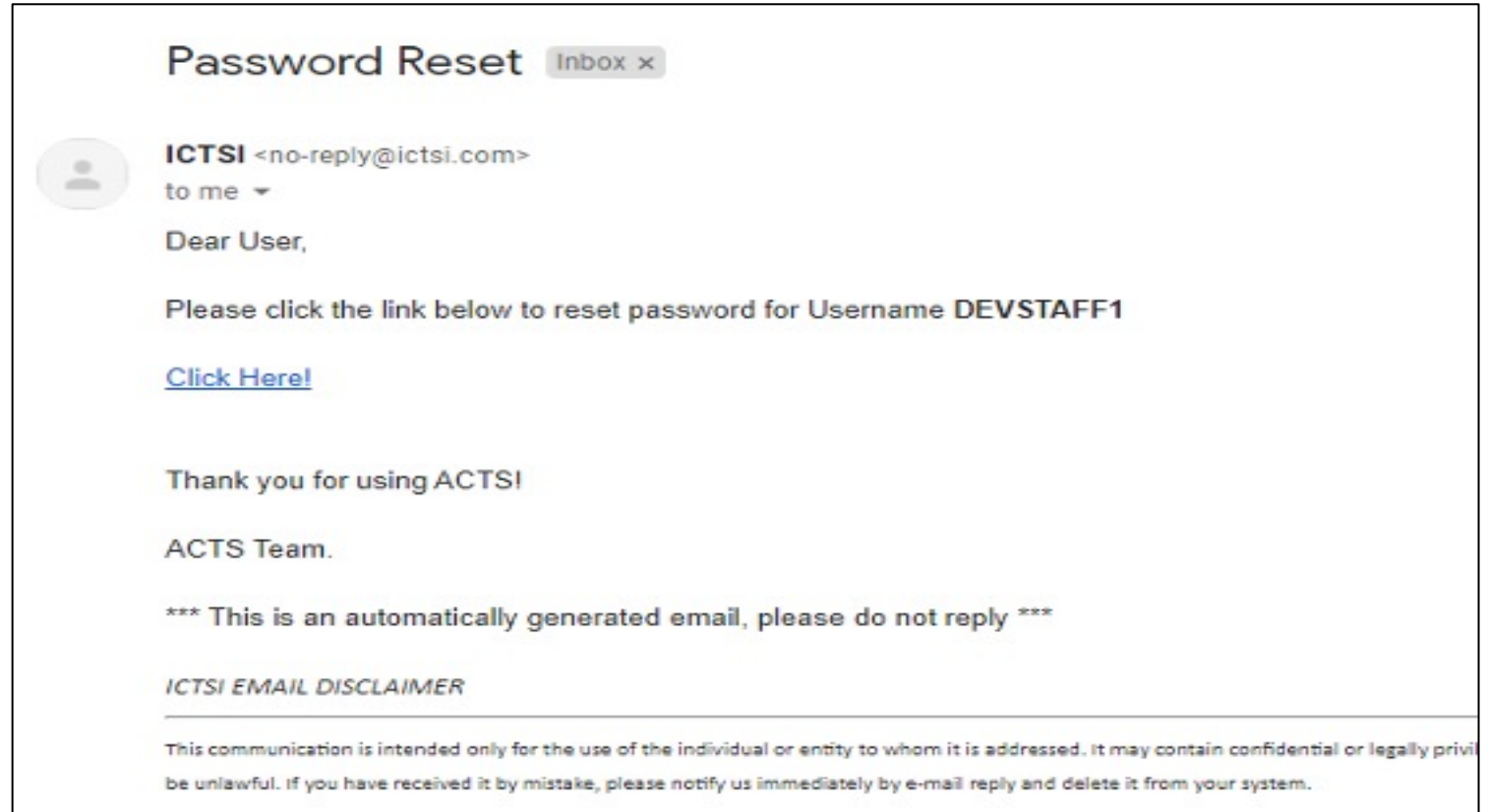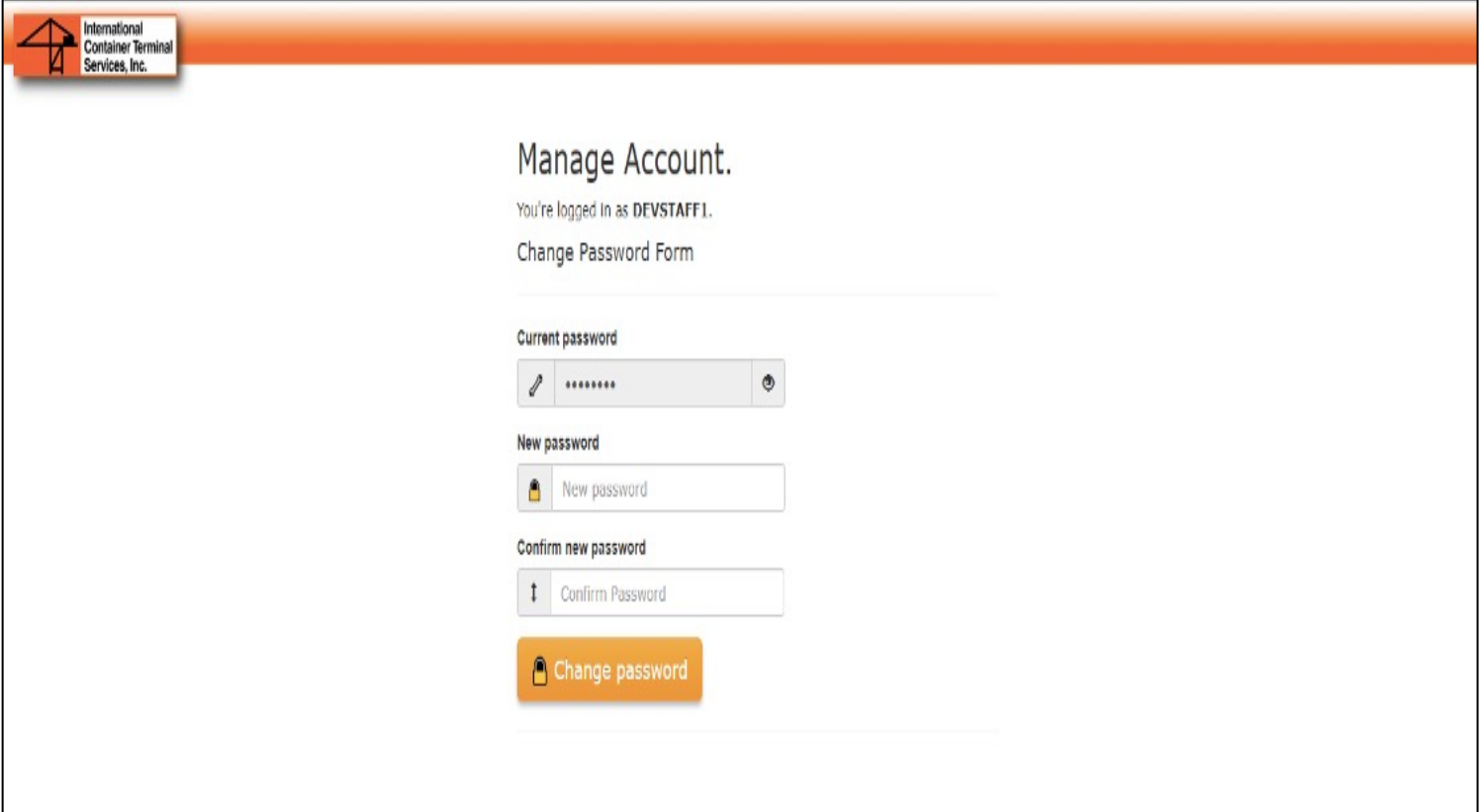# STEP 3: RESET PASSWORD

- An auto-generated email reply will be received from no-reply@ictsi.com.

- To reset password, click **Click Here**.

STEP 4: CHANGE PASSWORD

- **Input the following:**
  - Current password
  - New password
  - Confirm new password
- **Click Change Password.**
  - Note that an old password cannot be reused
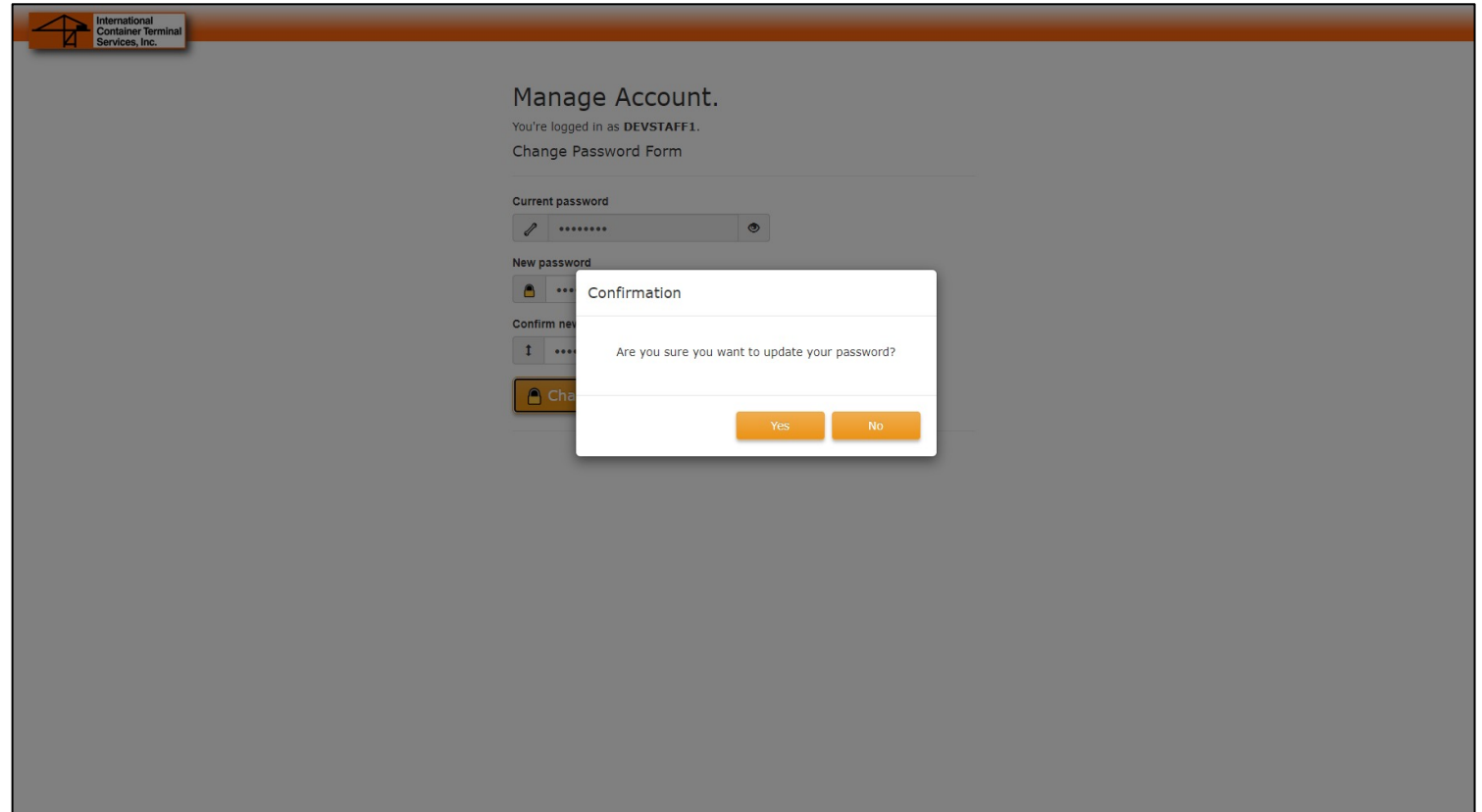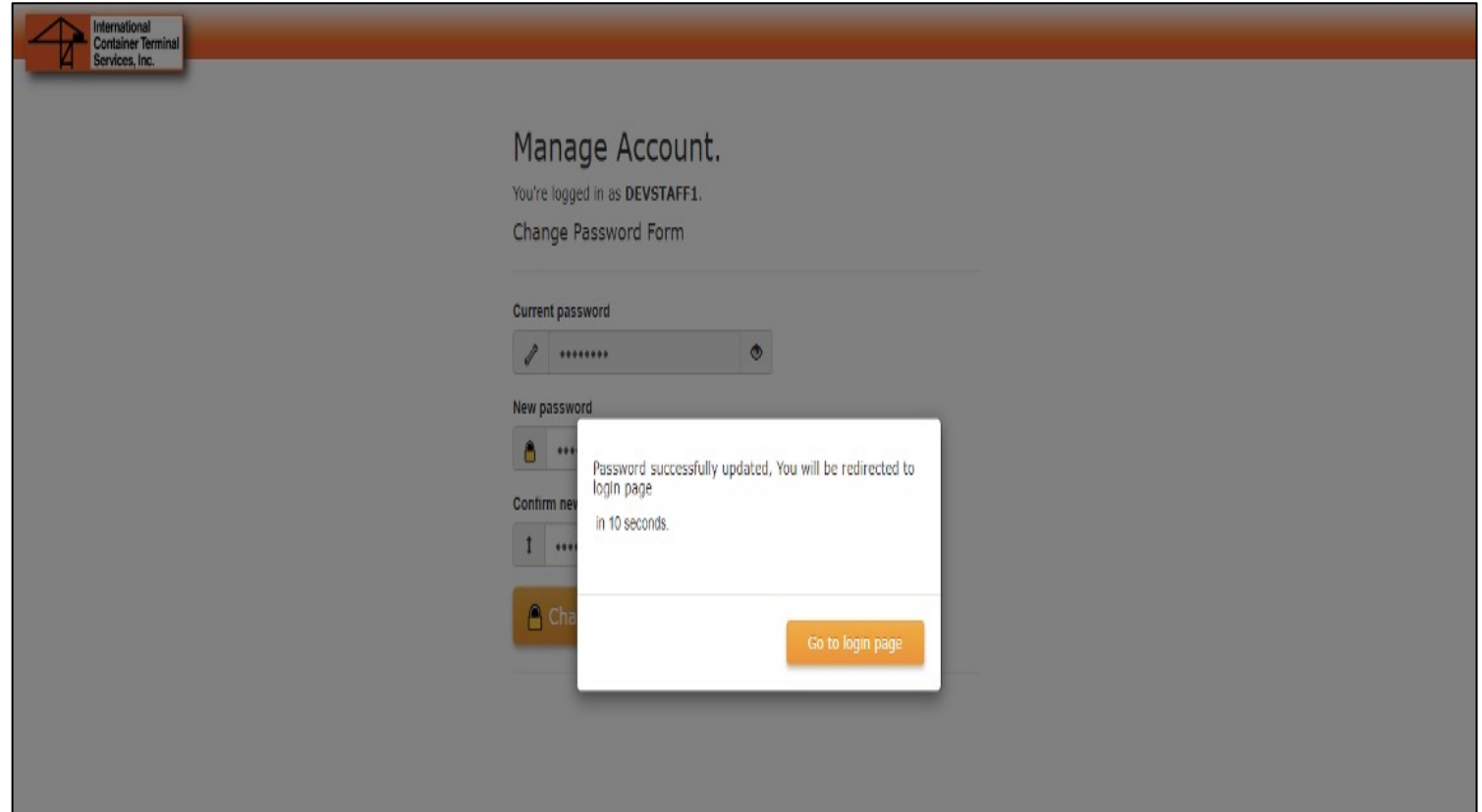 - Make sure to enter a unique password

STEP 5: CONFIRMATION

- **Once you have entered a unique password, a confirmation message will pop up.**

- **Click YES to proceed.**

SUCCESSFUL TRANSACTION

- **If confirmation is successful, another pop-up message will appear to inform you that password is successfully updated.**

- **Proceed to log in using the updated password.**

Thank you

International Container Terminal Services, Inc.