

ACTS E-ADR vs. ICTSI Manual ADR



ACTS E-ADR	ICTSI MANUAL ADR (via ADR PORTAL)
24/7 AVAILABILITY of e-ADR processing and automated issuance	Available only between Monday to Friday, 8AM to 5PM, and excluding holidays
REQUIRES ONLY A 2-STEP PROCESS to issue an e-ADR	Requires a 5-step procedure with manual submission and manual validation :
 Customer transacts via any BDO Payment Channel. Customer receives an automated email with the details of the generated e-ADR. 	 Customer performs bank transaction to transfer funds to ICTSI bank account. Customer request for ADR in the portal and submits the proof of deposit. ICTSI Cash section validates the bank credit and approves the ADR creation. ICTSI Billing section processes the ADR and uploads it to the portal. Customer receives the copy of the ADR via email.
ONLY TAKES LESS THAN 10 MINUTES to complete the whole e-ADR process	Takes an average of 1 hour from lodgement to issuance of ADR

BDO E-ADR General Process



Step 1



Customer can do ADR transaction through the following BDO Payment Channels:

- 1. Over-the-counter (OTC) coming soon
- 2. Personal Online Banking (POB) / Mobile Banking
- 3. Business Online Banking (BOB) coming soon

Step 2





After a successful deposit transaction, Customer receives automatic email containing the e-ADR form and details.

Terms and Definitions



BDO Term		Definition
Institution Code	"1760"	- biller code to select / input upon transaction
Institution Name	"ICTSI E-ADR"	- biller name to select / input upon transaction
Subscriber Number	ACTS Tax Identification Number (TIN)	 with validation if an existing Company TIN in ACTS to whom the e-ADR will be named after
Subscriber Name	ACTS Company Name	- with maximum length of 40 characters
ACTS User Name	ACTS Username	 with validation if existing user in ACTS e-ADR will be emailed / issued to the registered email address of ACTS User

Important Reminders



- Please ensure that the <u>registered email address</u> in your ACTS account is correct and updated.
- Only PHP-denominated deposits will be accepted.
- For inquiries on how to set up a BDO account, you may call (632) 8840 7000.
- For ICTSI ACTS-related inquiries, you may send email to <u>customercare@ictsi.com</u>.



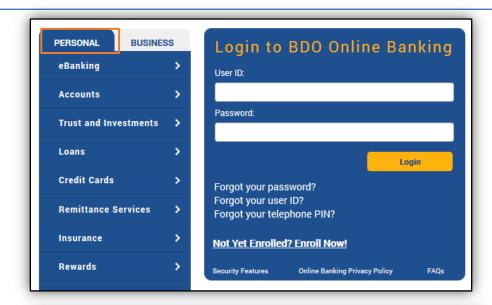
PERSONAL ONLINE BANKING / NEW DIGITAL BANKING (MOBILE BANKING)

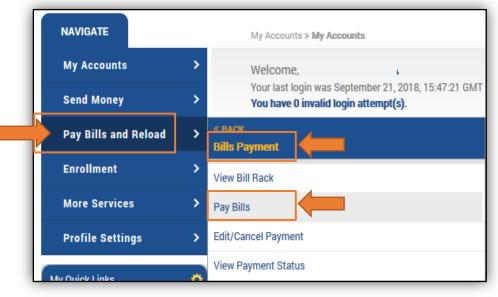
Personal Online Banking



Login to your Personal BDO account at https://online.bdo.com.ph

Click Pay Bills and Reload > Bills Payment > Pay Bills





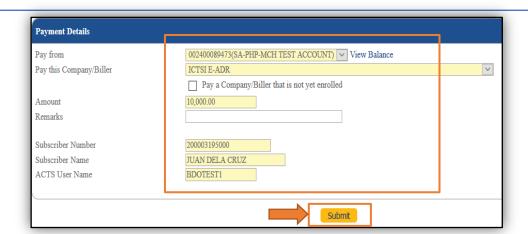
Personal Online Banking

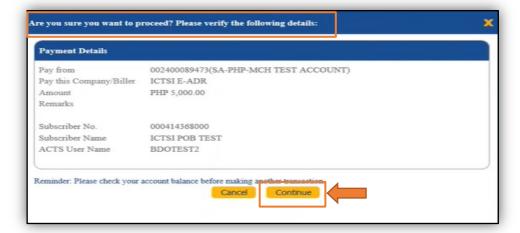


- Fill out the Payment Details accordingly then click Submit
 - 1. Pay From: Funding Account
 - 2. Pay this Company/Biller: ICTSI E-ADR
 - 3. Amount
 - 4. Subscriber Number: ACTS Company TIN
 - 5. Subscriber Name: Company Name (up to 40 characters)
 - 6. ACTS Username











Personal Online Banking



 Once confirmed, an ACTS e-AR will automatically be sent to the registered email address in your ACTS account



 Once email is received, you may now use the attached e-AR in your next ACTS online transaction

